



Policy Holder: HOST SAVOIE

Company Registration number: 05459524

Policy Number: MGA/FFI/01137 2017

****Policy Period: 00.00hrs 1st October 2017 to 23.59hrs 30th September 2018 GMT**

HOST SAVOIE is a company committed to customer satisfaction and consumer financial protection. We are therefore pleased to announce that, at no extra cost to you, and in accordance with "The Package Travel, Package Tours Regulations 1992" all passengers booking with HOST SAVOIE are fully insured for the initial deposit, and subsequently the balance of monies paid as detailed in your booking confirmation form. The policy will also include repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of HOST SAVOIE.

This insurance has been arranged with Affirma a trading brand of MGA Cover Services Limited (registered address Farren House The Street, Farren Court Cowfold West Sussex RH 13 8BP, company registration: 08444204 authorized and regulated by the Financial Conduct Authority registration number 678541) under a binding authority with the CBL Insurance Europe DAC registered address 13 Fitzwilliam Street Upper, Dublin 2 Ireland, who are authorized and regulated by the Financial Conduct Authority registration number 203120)

In the unlikely event of Insolvency of HOST SAVOIE please follow the procedures below:

- If the company that financially failed is a member of ABTA you should in the first instance contact ABTA:
ABTA Ltd, 30 Park Street, London, SE1 9EQ.
Helpline: 020 3117 0599. This line is open from 10.00-16.00 Monday to Friday, excluding bank holidays.
<https://abta.com/holiday-help-and-complaints/travel-company-failures>
- If the company that financially failed is NOT a member of ABTA please contact:
Claims Department
Address: 152 City Road, London, EC1V 2NX
Telephone: +44 (0) 20 3 540 4422
E-mail: claims@affirmainsurance.com

The claims department will give you instructions in what is required to submit your claim. Please ensure you retain this booking confirmation form as evidence of cover and value.

NB: If payment for your holiday was made by credit or debit card you must contact the Claims team on the contact above in the first instance for instructions.

Policy exclusions: This policy will not cover any monies paid back to you by your Travel Insurance or any losses which are recoverable under another insurance or bond (with the exception of Credit and Debit card). This policy will also not cover any loss sustained by Passenger(s) booked on a flight-inclusive package sold and commencing within the United Kingdom.

*** Policy Period covers bookings made within the dates specified regardless of date of travel**